RINAZ JAINUDEEN

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AI product manager who ships. Owns live services at national scale in regulated environments (800,000+ transactions a year, task completion above 90%), takes new products from discovery to an approved MVP, and builds and ships features himself by directing AI coding tools. Leads cross-functional teams of up to 13 and works from user needs, clear priorities and measurable outcomes.

PROFESSIONAL EXPERIENCE

Capgemini Invent, London — Sept 2024 to Present

Product Manager

DWP Health and Disability Services: four live services — **Sept 2024 to Jun 2026**

- Owned four live services processing over 800,000 transactions a year, sustaining task completion above 90%, user satisfaction of 80% and digital uptake of 80%.
- Shipped over 40 improvements in 10 months across security, accessibility (WCAG 2.2) and user-facing features, leading a cross-functional team of 13.
- Set a prioritised roadmap within tight budget limits, transitioning one service and decommissioning another.
- Built trust with senior stakeholders through consistent delivery, contributing to a £2.8M contract extension.

Internal AI product platform (AI and Product Transformation Community) — **May 2026 to Present**

- Built and shipped four platform features (PM directory with CV export, CV importer, case-study library, events hub) by directing Claude Code, v0 and GitHub Copilot; live and used by all 30+ product managers.
- Automated a weekly feed of UK product events with a human approval step before anything is published.
- Designed an AI learning pathway across five capabilities, made mandatory across Capgemini Invent by its Director, with over 100 people enrolled.
- Led a team of five product managers across 13 bids in two months.

DEFRA Legacy Application Programme: AI-assisted modernisation — **Jul 2026 to Sept 2026**

- Helped delivery teams modernise 30 legacy applications with AI-assisted delivery, cutting average modernisation time from six months to twelve weeks.
- Led a team of five engineers, business analysts and UX designers, advising Deputy Directors and removing blockers on tooling and legacy code access.

DWP Health Transformation: new complaints service, discovery to MVP — **Mar 2026 to Jun 2026**

- Led discovery and design of a new service handling 30,000 complaints a year across four providers, with a team of seven.
- Defined an MVP that all four providers reviewed and approved, readying it for a multi-provider build.

AI and Innovation Lab — **Jan 2026 to Present**

- Created the prioritisation framework for ideas entering the Lab and set the commercial strategy for its paid client offer.

Mott MacDonald, London — Jan 2022 to Aug 2024

Associate Product Manager (2024)

Moata Route Optimiser, a cloud-based B2B SaaS geospatial product for large-scale infrastructure planning.

- Defined a one-year product strategy from market analysis and competitor benchmarking, and secured buy-in from senior leadership.
- Led a UX redesign based on user feedback and mental-model analysis, increasing user engagement by 10% and improving task completion.
- Owned all scrum ceremonies, turning complex engineering requirements into clear user stories and acceptance criteria.

Digital Consultant, Product Manager (2023 to 2024)

Smart information-management toolkit for the NHS New Hospital Programme, a £3.7B scheme.

- Led discovery to alpha with research across clinicians and BIM stakeholders, defined data-compliant MVPs, and managed a global team of 10.

Data Analyst (2022 to 2023)

CRM data assurance across the EUNA region, covering over £50M in monthly recurring revenue.

- Built the Power BI dashboard that became the main decision-making tool for regional business development, cutting manual reporting by 75%.

Jacobs and Mott MacDonald, London — 2018 to 2022

Project Manager

- Delivered infrastructure and digital transformation projects, building foundations in stakeholder management, commercial delivery and cross-functional leadership.

INDEPENDENT AI PRODUCTS

Next Step PM: free public web tool Nov 2026 to Present

- Built and shipped, specification to production on Vercel by directing Claude Code, a tool that turns nine questions about a PM's role and challenges into a tailored learning plan.
- Designed a rules engine over 171 reusable learning blocks, including a Director and VP view, with automated checks that stop invalid content reaching production.

Work-experience placement platform 2025

- Built a working platform matching students to placements by directing Claude Code (not yet launched).

EDUCATION

University College London, Master of Civil Engineering (MEng) 2018

Minor in Finance and Accounting, Project Management and Data Analysis. Scholarship for outstanding academic achievement.

SKILLS AND CERTIFICATIONS

Product: strategy, roadmapping, discovery, prioritisation, user research, experimentation and A/B testing, agile delivery, stakeholder management.

Tools: Claude Code, v0, GitHub Copilot, Replit, Vercel, Power BI, Jira, Confluence, Figma, Miro.

Certifications: Anthropic Claude Associate; Anthropic AI Fluency; AI Fundamentals (IBM); Product Management Career Accelerator (King's College London); Data Science and UX Design (BrainStation); APM Project Management Qualification.